

Supply chain, Sustainability and Responsible Sourcing Policy

(Including collaborative business working relationship principles)

Knauf is committed to producing the most sustainable products available, whilst also working with its supply chain partners to actively develop and introduce responsible sourcing, quality, environment and health & safety management systems, certified standards and directives to enhance the built environment. Knauf is committed to continually improve its effectiveness in these areas and has and will continue to set itself meaningful and measurable objectives and targets to achieve this.

Knauf recognises that the responsible sourcing of materials provides a holistic approach to managing the social, environmental and economic impacts of a product from the sources of its raw materials, through its manufacture and delivery, and, ideally, through its use, re-use and recycling, until its final disposal. In that respect, we will continue to demonstrate our commitment to this through an ethos of supply chain management and product stewardship, together with a commitment to engage with all relevant stakeholders.

Our commitment is expressed, but not limited to, the following distinct areas:

Legal and ethical compliance:

Knauf policy will comply fully with UK law and act in a responsible and ethical manner and will perform checks to ensure that its supply chain also act in this manner.

We work with our suppliers/supply chain following the principles of BS ISO 44001 & BS 11000 to form collaborative business relationships that benefit all parties, sharing knowledge, best practice and experience as appropriate.

Greenhouse gas emissions:

Knauf is committed to proactively improving our energy efficiency, reducing our greenhouse gas emissions and optimising our production and transport operations to reduce the environmental and social impact of our operations. We actively work with our supply chain partners to develop and introduce suitable and sustainable transport links with regard to the supply of our constituent materials.

Resource use:

Knauf is committed to environmental stewardship, the continual improvement of our environmental performance and the efficient use of natural resources. We endeavour to protect ecosystems that may be affected by our operations and work to minimise the impacts of our business on air, water, land, natural resources, flora, fauna and people by operating tight environmental controls, supplemented by biodiversity and geodiversity programmes.

We are committed to utilising renewable resources wherever practicable, reducing our waste and developing efficient methods of utilising natural, recycled and non-renewable materials.

Waste management

Knauf is committed to reducing our overall waste and actively engages in environmental control and resource use protocols, including the use of by-products, recycled and renewable materials wherever practicable. We will continue to develop and explore new avenues to achieve this and to maintain our continual improvement drive.

Water extraction:

Knauf is committed to the continual improvement of its environmental performance and the efficient use of natural resources. We are committed to utilising groundwater, recycled water and/or recirculated water wherever possible and will continue to invest in systems and processes that allow us to reduce our mains water consumption as far as is practicable.

Transport:

Knauf is committed to proactively improving our energy efficiency, reducing our greenhouse gas emissions and optimising our production and transport operations to reduce the environmental and social impact of our operations. We actively work with our supply chain partners to develop and introduce suitable and sustainable transport links with regard to the supply of our constituent materials.

Employment & skills

Knauf recognises our responsibility to arrange and provide adequate training for our entire staff in order to heighten quality, health & safety, environmental and sustainability awareness, meet regulatory, social and industry requirements and to maintain or increase competency levels as the business develops, ensuring succession planning and implementation is undertaken in the most effective way to benefit the individual and the organisation itself.

Site stewardship:

Knauf recognises the need for effective site stewardship both during and after its operational occupation of land. We operate 'site specific action plans' compliant with Local Authority and Environment Agency regulations and planning consents and engage with local communities and stakeholder in order to ensure that our operations are fully compliant with all legislation and are operated in a suitable manner.

Stakeholder engagement:

Knauf regularly consults with stakeholders that could be affected by the production and use of our products. The organisation also commits to providing company and product specific data pertaining to its sustainability and responsible sourcing initiatives to stakeholders upon request.

Local communities:

Knauf is committed to the local community. We recognise that our business can impact positively on local communities and the local economy and we are committed to ensuring we continue to offer support to the

community, not only in terms of the products and services offered, but also in terms of local employment and economic growth.

We are committed to sourcing constituent materials from local suppliers wherever possible and will continue to openly engage with the community at all levels to ensure that we enhance the community and are not seen to detract from community life in any way. Our ongoing community liaison activities include, but are not exclusively limited to the following:

1. Complaints management
2. Council planning and permit rules
3. Other as appropriate



Managing Director
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